

**JOE M. OLMSTEAD, P.E.**  
**Consulting Engineer**

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June 26, 2007

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Idaho Public Utility Commission  
472 W. Washington  
Boise, Idaho 83702-5983

Attn: Jean Jewell, The Commission Secretary

Subj: Stoneridge Water Company, Case No. SWS-W-06-01  
Responses to Comments

Dear Ms. Jewell:

The StoneRidge Water Company is submitting the enclosed tariff in compliance with IPUC Order No. 30342. The tariff has been signed by Dean Allara, CEO of the StoneRidge Water Company. The tariff has been changed from the final order in a few places to correct typographical errors. The final order references Exhibit 112 and makes it a part of the final order. The following were all a part of Exhibit 112.

The portion of Paragraph 2.4.1 that requires "a stop and waste valve on the company side of the meter" has been omitted. The portion of Paragraph 8.3 that requires a "A stop and ~~waste~~ LOCK valve will be installed on the company's side of the water meter as part of the water meter installation." has been changed as shown. The third paragraph of 2.17(B) has been changed to show the meters serving the 5 buildings to be 1.5 inch meters rather than 2 inch meters. The last paragraph of section 2.17 regarding seasonal disconnects has been omitted.

Joe M. Olmstead, PE  
Consulting Engineer

By \_\_\_\_\_  
Joe M. Olmstead

Encl: 1 original

Cc: StoneRidge, Allara w/ encl  
StoneRidge, Blanchard w/ encl  
Janet D. Robnett w/ encl  
Joe M Olmstead w/ encl

**Stoneridge Water Company**  
P.O. Box 298, Blanchard, ID 83804  
Phone: (208) 437-2180 Fax: (208) 437-2181

**Summary of Rules**

**To Our Water Customers:**

**This is a summary of the rules for service for all Stoneridge Water Company customers as determined by the Idaho Public Utilities Commission (IPUC). These rules cover the rights and responsibilities of the Customer and the Utility. Please review the new approved rate schedule under “Notification and Billing.”**

**If you have any questions concerning this information please contact us or you can directly contact the IPUC, P.O. Box 83720, Boise, ID 83720-0074, 1-800-432-0369.**

**TERMINATION WITH PRIOR NOTICE**

With proper customer notice Stoneridge Water Company may deny or terminate water service for one of the following reasons:

1. Non-payment of a past due bill or payment of a past due bill with an NSF check.
2. Failure to honor the terms of a payment arrangement.
3. Obtaining service by false identity.
4. Refusing to allow access to the water meter shut-off valve.
5. Willfully wasting service through improper equipment or otherwise.
6. Failure to apply for service.

**TERMINATION WITHOUT PRIOR NOTICE**

Stoneridge Water Company may deny or terminate water service without notice for one of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property.
2. To prevent a violation of federal, state or local safety or health codes.
3. Service is obtained, diverted or used without the authorization of Stoneridge Water Company.
4. Stoneridge Water Company has diligently attempted to notify you of termination and has been unable to contact you.
5. If ordered by any court, The Commission or any other duly authorized public authority.

**NOTIFICATION AND BILLING**

1. Meters will be read on the first business day of each month (weather providing). Bills will be sent out by the 10<sup>th</sup> with payment due by the 25<sup>th</sup> of each month. The basic monthly fee is determined by meter size and is as follows:
  - a.) 0.75” - \$24.00 per month; 1.00” - \$42.67 per month; 1.50” - \$96.00 per month; 2.00” - \$170.67 per month; 2.50” - \$266.67 per month; 3.00” - \$384.00 per month; 4.00” - \$682.67 per month; and 6.00” - \$1,536.00 per month. The commodity charge is \$0.79/1,000 gallons, with the exception of the Golf Course whose charge is \$0.71/1,000 gallons. This reflects a 10% discount because of its interruptible, off-peak usage capabilities.

- b.) In addition, Happy Valley Ranchos Water Customers and other customers connected to that part of the water system shall pay a surcharge of \$16.83 per month for loan costs.
2. A billing will be considered past due (60) days after the billing date. A written Initial Notice must be mailed at least (7) seven days before the proposed termination date. A written Final Notice will be mailed on the expiration date of the Initial Notice. There will be a Grace Period of (7) seven days after the Final Notice has been mailed.
3. At least (24) twenty-four hours before the service is terminated a notice will be left at the property advising you of the steps needed to have services restored.
4. When the (24) twenty-four hour period has ended another attempt will be made to contact you in person or by telephone before service is terminated.
5. Only a (24) twenty-four hour notice is required if you do not make an initial payment according to the payment arrangement or the initial payment is not honored by the bank.

### PAYMENT ARRANGEMENTS AND SPECIAL CIRCUMSTANCES

If you cannot pay your billing in full or you receive a notice of termination, please call our office at (208) 437-2180. Payment arrangements can be made to avoid termination of service. If you cannot pay your bill and a member of your household is seriously ill or there is a medical emergency, Stoneridge Water Company will postpone termination of service for (30) thirty days. A written certification is required from a licensed physician or public health official stating the name of the person who is ill, and the name, title and signature of the person certifying the serious illness or medical emergency.

### COMPLAINT PROCEDURES

If at any time you have a complaint concerning the termination of service, policies and practices or any other matter regarding our service please contact Stoneridge Water Company, in person, by telephone or in writing. Your complaint will be investigated promptly and thoroughly. You will be notified orally or in writing the results of the investigation and we will make every effort to resolve the complaint. If you are dissatisfied with the proposed resolution of your complaint, you may ask the IPUC to review the matter. Your request may be done orally or in writing. Your service will not be disconnected while the complaint is being investigated by the utility or the IPUC.

### RESTRICTION OF TERMINATION OF SERVICE

Service will not be disconnected on Friday after 12:00 noon or on a Saturday, Sunday, Legal Holidays recognized by the state of Idaho, or after 12:00 noon on any day immediately before any legal holiday. Service will only be terminated between the hours of 8:00am and 4:00pm. The employee sent to the premises to terminate service will identify himself/herself to you and state the purpose of the visit. This person is authorized to accept payment in full.

### HOOK-UP

The company reserves the right to deny hook-ups during the winter months due to adverse weather conditions. New hook-ups will be scheduled as soon as weather conditions permit.

### HOOK-UP CHARGES AND MONTHLY FEES

A one time hook-up charge of \$1,200.00 will be paid in advance for any new service hook-up. The extra costs of any out-of-the-ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a new service connection will be agreed to in advance and put into writing by the customer and the company. Only one residence per hook-up is allowed. Any irrigation usage will now be metered. The monthly rate is as appears on Page One under "Notification and Billing". Payment is due by the 25<sup>th</sup> of the month, bills will be considered delinquent by the 30<sup>th</sup> of the month. Arrangements can be made to pay in advance monthly, quarterly, semi-annually or annually.

### RECONNECTION FEE

If water service is terminated, the balance in full, plus a reconnect fee of \$18.50 (during office hours) or \$33.50 (after hours) is due if reconnection is done within 30-days. After 30-days the reconnect fee is as follows:

#### METER SIZE:

#### RECONNECT FEE AFTER 30-DAYS:

<b>0.75</b>	<b>\$65.00</b>
<b>1.00</b>	<b>\$116.00</b>
<b>1.50</b>	<b>\$260.00</b>
<b>2.00</b>	<b>\$462.00</b>
<b>2.50</b>	<b>\$722.00</b>
<b>3.00</b>	<b>\$1,040.00</b>
<b>4.00</b>	<b>\$1,849.00</b>
<b>6.00</b>	<b>\$4,160.00</b>

**NO ONE EXCEPT AN AUTHORIZED AGENT OF THE COMPANY SHALL TAMPER WITH COMPANY'S LOCKING VALVE AND METER.**

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I.P.U.C. No.

Canceling

Name of Utility

**CDS STONERIDGE ASSOCIATES-LAND, LC**  
**DBA STONERIDGE WATER COMPANY**

(Approval Stamp)

**ALL WATER CUSTOMERS**

<b>Meter Size (inches)</b>	<b>Minimum Monthly Customer Charge</b>	<b>Commodity Charge</b>	<b>Reconnection Charge For Disconnection Over 30-Days</b>
0.75	\$24.00	\$0.79/1,000 g.	\$65.00
1.00	\$42.67	\$0.79/1,000 g.	\$116.00
1.50	\$96.00	\$0.79/1,000 g.	\$260.00
2.00	\$170.67	\$0.79/1,000 g.	\$462.00
2.50	\$266.67	\$0.79/1,000 g.	\$722.00
3.00	\$384.00	\$0.79/1,000 g.	\$1,040.00
4.00	\$682.67	\$0.79/1,000 g.	\$1,849.00
6.00	\$1,536.00	\$0.79/1,000 g.	\$4,160.00

\*The Golf Course's commodity charge is \$0.71/1,000 gallons, reflecting a 10% discount because of its interruptible, off-peak usage capabilities.

**HAPPY VALLEY RANCHOS WATER CUSTOMERS**

Customers served by that portion of the system receiving water from the StoneRidge Booster station shall pay an additional surcharge of \$16.83 per month.

IPUC No.30342

Effective

July 2, 2007

Issued by Dean Allara

By \_\_\_\_\_

Title \_\_\_\_\_

CEO

Tariff No. I.P.U.C. No. Canceling		<b>IDAHO PUBLIC UTILITIES COMMISSION</b> Approved <span style="float: right;">Effective</span> July 9, 2007 <span style="float: right;">July 2, 2007</span> Per O.N. 30342 Jean D. Jewell Secretary	
Name of Utility <b>CDS STONERIDGE ASSOCIATES-LAND, LC</b> <b>DBA STONERIDGE WATER COMPANY</b>		(Approval Stamp)	
<b>NON-RECURRING CHARGES</b>			
<b>Re-Connect Fees:</b>			
<b>Disconnected for 30 days or less:</b>			
During Office Hours		\$ 18.50	
After Office Hours		\$ 33.50	
<b>Re-Connect Fees:</b>			
<b>Disconnected for 31 days or more:</b>			
<b>Meter Size:</b>			
0.75		\$65.00	
1.00		\$116.00	
1.50		\$260.00	
2.00		\$462.00	
2.50		\$722.00	
3.00		\$1,040.00	
4.00		\$1,849.00	
6.00		\$4,160.00	
<b>Hookup Charge:</b>		\$1,200.00	
A non-refundable hook-up fee of \$1,200.00 for each new water service connection			
IPUC No. 30342		Effective	July 2, 2007
Issued by <u>Dean Allara</u>			
By _____		Title <u>CEO</u>	

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IDAHO PUBLIC UTILITIES COMMISSION

Approved

Effective

July 9, 2007

July 2, 2007

Per O.N. 30342

Jean D. Jewell Secretary

Cancelling

Name of Utility

**CDS STONERIDGE ASSOCIATES-LAND, LC  
DBA STONERIDGE WATER COMPANY**

(Approval Stamp)

**GENERAL RULES & REGULATIONS  
FOR SMALL WATER UTILITIES**

**1. GENERAL**

- 1.1 The Customer, in receiving water service, and the Company, in providing water service, both agree to abide by these Rules and Regulations.
- 1.2 In the event that there is a conflict between the Company's Rules and Regulations and the Rules and Regulations Governing Customer Relations of Gas, Electric, and Water Public Utilities under the Jurisdiction of the Idaho Public Utilities Commission, the Rules and Regulations of the Commission shall take precedence unless an exception has been granted.
- 1.3 Any additions, deletions or modifications to these General Rules and Regulations are to be made in the "Special Provisions" section attached as Attachment 1. Any such changes are subject to approval by the Commission prior to becoming effective.
- 1.4 Ownership of system, all water mains, valves fittings, hydrants and other appurtenances, except "Customer Service Lines", as defined shall be the property of StoneRidge Utility herein referred to as the "Company".
- 1.5 StoneRidge Utility shall not be liable for damage resulting from the interruption in service or from the lack of service. Temporary suspension of service by StoneRidge Utility for improvements and repairs will be necessary occasionally, whenever possible, and when time permits. All customers affected will be notified prior to shut downs.

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Issued by Dean Allara

By \_\_\_\_\_

Title CEO

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Name of Utility <b>CDS STONERIDGE ASSOCIATES-LAND, LC</b> <b>DBA STONERIDGE WATER COMPANY</b>		(Approval Stamp)	
<b>2. DEFINITIONS</b>			
2.1	<u>Billing Period</u> - the period of time between bills from the Company for normal services rendered.		
2.2	<u>Commission</u> - Idaho Public Utilities Commission.		
2.3	<u>Commodity Charge</u> - recurring charge based only on the quantity of water used.		
2.4	<u>Company</u> - Water Company		
2.4.1	<u>Connection or Hook-Up Fee</u> - One time connection to the utility's supply line consisting of a meter set with a water meter and an isolation valve on the customer's side of the meter. Said meter and valve and the operation of such are the responsibility of the utility company.		
2.5	<u>Contribution in Aid of Construction</u> - non-recurring charge paid by a Customer or Developer to help defray the cost of system expansion.		
2.6	<u>Customer</u> - a person, business or government agency responsible for paying bills and complying with the rules and regulations of the company.		
2.7	<u>Customer Charge</u> - minimum recurring charge that does not include any water.		
2.8	<u>Fixed Rate</u> - a recurring charge of a fixed amount, usually in an unmetered system.		
2.9	<u>Franchise Tax</u> - tax imposed on a Company by a governmental entity for the privilege of doing business within its boundaries.		
IPUC No.30342		Effective	July 2, 2007

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By \_\_\_\_\_ Title CEO



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DBA STONERIDGE WATER COMPANY**

(Approval Stamp)

2.10 Non-recurring Charges - charges that are not assessed each billing period.

2.11 Quality - StoneRidge Utility will exercise reasonable diligence to supply safe and potable water at all times.

2.12 Premises - a Customer's property including out buildings which are normally located on one lot or parcel of ground.

2.13 Rate Structure - a schedule of all recurring and non-recurring charges of the company.

2.14 Reconnection Fee - charge paid by a Customer to the Company to restore service after its disconnection.

2.15 Recurring Charges - charges that are assessed each billing period.

2.16 Services Classification - The service classification shall be Residential, Condominium/Townhome, Commercial, Golf and Resort.

(A)Residential - Residential services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit shall be on an individual lot, have a water meter and be billed as one residential customer per the tariff amount for residential customer. This classification is associated with lots that are platted for single ownership and receive an individual monthly statement.

Under new construction these services are run thru a ¾ inch water meter to allow for domestic water and average yard irrigation. There are some services installed prior to 2001 wherein meters larger than ¾ inch were installed but have always been billed as a residential service.

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(B) Condominium/Townhome/Motor Coach/Timeshare - Condominium/Townhome/Motor Coach/Timeshare services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit within a condominium, townhome, timeshare or motor coach site shall have an individual water meter or master meter and be billed as one residential customer per the tariff amount established for residential customers. This classification is associated with lots or units under single ownership but managed by an association. One monthly statement reflecting the capacity of the connection to serve the customer based on meter size will be sent to the respective association. Services serving these are run thru meters that vary from  $\frac{3}{4}$  inch in the VineYard Townhomes to 6-inch meters in the Motor Coach Village. Meters are sized depending on the number of lots or units, amount of common area to be served and/or type of fire flows that are being served.

Currently we have the Fairway Meadows Condominiums ( $\frac{3}{4}$  inch meters for individual units and 1-1/2 inch meters per 4-unit buildings) receives and pays the monthly statement which reflects the base fees for all meters plus consumption which includes common areas (yard irrigation). The VineYard Townhomes ( $\frac{3}{4}$  inch meters per unit) receives and pays the monthly statement which reflects the base fees for 24 units plus consumption which includes common areas (yard irrigation). The Motor Coach Village (one common 6-inch meter) receives and pays the monthly statement which reflects the capacity of the connection to serve the customer based on meter size plus consumption which includes common areas (yard irrigation.)

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The Timeshare Resort currently receives and pays the monthly statement which reflects the base fees for 6 meters serving 5 buildings (1-1/2-inch meters feed each building) and an irrigation system. Three of these buildings have residential living units. The 4<sup>th</sup> building has residential living units plus all the offices, housekeeping and maintenance. The 5<sup>th</sup> building has recreational facilities (including pool), laundry facilities and restaurant. They also have a 2-inch meter that provides for irrigation of a park and restroom facilities.

(C) Commercial - Commercial services shall consist of those services where water is used for commercial services such as businesses, restaurants, recreational facilities, either stand alone or associated with condominium, townhome, motor coach or timeshare developments. Golf shops, day care, schools, recreational vehicle sites or other uses not associated with uses defined herein. Each use shall have a water meter sized for the anticipated use and be billed as a commercial customer per the tariff. The fixed tariff amount associated with commercial services shall be determined based on the capacity of the connection to serve the customer based on meter size. This classification is associated with specific commercial uses such as Golf Pro Shop/Grill Restaurant, Event Center, Recreation Center or other uses not herein classified and receives an individual monthly statement.

(D) Irrigation - Irrigation services shall consist of those services where water is used for golf course maintenance. Golf course play, parks, common areas or any other uses associated with outside facilities not directly related to a

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residential service. Water shall be supplied on a daily basis with no firm commitment for delivery at a given time. Water shall be made available on as available basis. Each use shall have a water meter sized for the anticipated use and be billed as an irrigation customer per the tariff. This classification is currently associated with the golf course (6-inch meter feeds the golf course storage pond) and receives an individual monthly statement.

The irrigation service is the only service on the water system that acts as a reserve. If there is an emergency wherein additional water is needed the golf service can be discontinued and not impact golf operations. No other service on the water system can be discontinued without impacting their operations.

(E) Standby Fire - Standby fire service shall consist of those services where water is available or used for fire protection only. Currently there are no standby fire services.

(F) Special Contracts - When the applicant's requirements for water are unusual or large, such as an independent water system, or necessitate considerable special or reserve equipment or capacity, StoneRidge Utility reserves the right to make a special contract, the provisions of which are different from, and have exceptions to, the regularly published water rates and rules. This special contract shall be in writing, signed by the applicant and approved by StoneRidge Utility and the IPUC.

(G) Resale of water - Resale of water shall be permitted only under special contract, in writing, between StoneRidge Utility and the persons, parties or corporations selling the water.

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- 3.2 Applicants for water service SHALL be required to sign a standard form of service application that has been reviewed and approved by the Commission.
- 3.3 Company shall not be obligated to provide service at a service location until any required deposit or guarantee of payment has been received by the Company in accordance with the "Rules and Regulations Governing Customer Relations of Water Public Utilities under the Jurisdiction of the Idaho Public Utilities Commission" attached and referred to herein as Utility Customer Relations Rules (UCRR).
- 3.4 Special contracts may be required where large investments in special facilities are necessary to provide the requested service. The Company may require contribution toward such investment and establish such minimum charges as are deemed necessary. All such contracts are subject to the approval of the Commission.
- 3.5 The Company reserves the right to place limitations on the amount and character of water service it will supply and to refuse service to new Customers if, in its opinion:
- (a) The Company is required to refuse or limit service by regulatory authorities having jurisdiction over the Company.
  - (b) The requested service installation is of larger size than is necessary to properly serve the premises.
  - (c) The permanency of the building, structure, or institution requested to be served is such that the Company's investment in such service is jeopardized.

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- 6.2 If the system is metered, the Company shall try to read the meters prior to each billing unless specified differently on the applicable rate schedule, or weather related, emergency issues take precedence. If the Company's meter reader is unable to gain access to the premises to read the meter, or in the event the meter fails to register, the Company may estimate the Customer's water consumption for the current billing period based on known consumption for a prior similar period or average of several periods. Subsequent readings will automatically adjust for differences between estimated and actual. Estimated bills shall carry appropriate notice to that effect.
- 6.3 All bills shall clearly indicate the balance due and shall be due and payable no less than 15 days after the date rendered. All bills not paid by due date shall be considered delinquent and service may be disconnected subject to the provisions of UCRR.
- 6.4 The minimum bill or customer charge, pro-rated for the days of service actually provided, shall apply when service is provided for less than one month.
- 6.5 Owners of premises with one or more condominiums, buildings, stores, apartments or any other divisions of like or similar character, all of which are served from one (1) service connection are responsible for the entire water charges. If the owner desires to cease being responsible for water bills for such places and desires that the occupant of each division shall be responsible for her or her respective bill, such transfer of responsibility will not be accepted or recognized by the Company until the plumbing

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arrangements of the building or premises are so changed by the owner or his or her agent as to permit the Company, to its satisfaction, to serve each division or occupant separately from the other occupants in the same building.

6.6 Accounts will be continued and water bills rendered regularly until the Company has been duly notified to discontinue service.

## 7. METERING

7.1 Meters will be installed by the Company near the Customer's property line or at any other reasonable location on the Customer's premises that is mutually agreed upon.

7.2 The Company's representative shall be given access to the Customer's premises at all reasonable hours for the purpose of obtaining meter readings, making repairs or winterizing.

7.3 The Company is responsible for the maintenance of its metering equipment. Meters are considered to be sufficiently accurate if tests indicate that meter accuracy is within +/- 2 percent. When for any reason a meter fails to register within these limits of accuracy, the Customer's use of water will be estimated on the basis of available data and charges will be adjusted accordingly. Corrected bills will then be sent out to the customer and additional payment or refund arrangements made in accordance with UCRR.

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- 7.4 The Company reserves the right to test and/or replace any meter. The Company will test the Customer's meter. If the test indicates that the meter over-registers by more than 2 percent, it will be replaced with an accurate meter at no cost to the Customer.
- 7.5 At the Company's discretion, unmetered Customers may be converted to metered service if such transition occurs in a planned, systematic manner without unreasonable discriminations and if the Company has an approved metered rate.
- 7.6 The Company shall have the right to set meters or other devices without notice to the Customer for the detection and prevention of fraud or water leakage.
- 7.7 In any building where the meter is to be installed in the basement, the incoming water pipe must enter the basement at least sixteen (16) inches from the riser in order that a meter can be set in a horizontal position in the basement. All pipes to the different parts of the building or grounds must lead from the riser at least one (1) foot above the elbow.

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<p><b>8. CUSTOMER PLUMBING AND APPLIANCES</b></p> <p>8.1 All plumbing, piping, fixtures and appliances on the Customer's side of the service connection shall be installed and maintained under the responsibility and at the expense of the Customer or owner of the premises.</p> <p>8.2 The plumbing, piping, fixtures and appliances shall be maintained in conformity with all municipal, state and federal requirements. The nature and condition of this plumbing, piping and equipment shall be such as not to endanger life or property, interfere with service to other Customers or permit those with metered services to divert system water without meter registration.</p> <p>8.3 A stop-and-waste valve must be installed by Customer on the customer's side of the meter place always accessible and so located as to permit shutting off the water by the customer for the entire premises with the least possible delay. A stop-and-lock valve will be installed on the company's side of the water meter as part of the water meter installation. Shutting off said valve or water meter is prohibited by anyone other than an authorized agent of the Utility Company.</p> <p>8.4 All persons having boilers, water tanks or other equipment supplied by direct pressure from the Company's mains should install a pressure relief valve, or other device to serve the same purpose, so as to prevent excess pressure from forcing hot water and/or steam back into the water meter and mains of the Company. All damage to the Company's property resulting from failure to properly equip Customer plumbing with a relief valve shall be billed to the Customer.</p>				
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By \_\_\_\_\_ Title CEO

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- 9.2 The Company reserves the right to designate the size and location of the service line, curbstop, meter (if applicable) and meter or valve box and the amount of space which must be left unobstructed for the installation and future maintenance and operation thereof.
- 9.3 All costs for installation of service connections will be paid prior to installation. Fees and completed applications shall be submitted to the Utility Company a minimum of 30-days prior to the requested installation. At the Company's option it may elect to accept other payment arrangements. Fees and applications must be accompanied by an approved building location or building permit issued by Bonner County.
- 9.4 The extra costs of any out-of-the-ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a service connection will be agreed to in advance by the Customer and the Company. The cost for any additional services, work or parts except those associated with the installation of a stop-and-waste valve and ¾ inch water meter shall be the responsibility of the customer.

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**10. REPLACEMENT OR ENLARGEMENT OF SERVICE CONNECTION**

10.1 Unless otherwise provided herein, the Company shall replace or enlarge service connections at its own expense, as follows:

(a) Whenever it is necessary to change the location of any service connection due to relocation or abandonment of the Company's mains; and

(b) For commercial or industrial services where the type or volume of use has changed and the enlargement will result in sufficient increase in annual revenue to justify the enlargement.

10.2 The relocation, enlargement or reduction of service connections for the convenience of the Customer will be at the expense of the Customer. Prior to such relocation, enlargement or reduction, the Customer will deposit the estimated cost thereof with the Company. Within fifteen (15) days a refund will be made to the Customer in the amount by which the estimated cost exceeds the actual cost. The amount by which the actual cost exceeds the estimated cost shall be due and payable within fifteen (15) days after billing for such deficiency.

10.3 Enlargement of any service connection will be made only after such time as the Customer's plumbing inside his or her premises shall have been enlarged sufficiently to accommodate the additional capacity.

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<b>11.           DISCONNECTION AND RECONNECTION OF SERVICE</b>			
11.1    When a Customer desires to discontinue service he shall give notice to the Company at least two (2) days in advance and shall be responsible for all water consumed for the two (2) days after the date of such notice.			
11.2    The Company may discontinue a Customer's service on an involuntary basis only in accordance with UCRR.			
11.3    When it becomes necessary for the Company to involuntarily discontinue water service to a Customer, service will be reconnected only after all bills for service then due have been paid or satisfactory payment arrangements have been made.			
11.4    A reconnection fee will be charged each time a Customer is disconnected, either voluntarily or involuntarily, and reconnected at the same premises. The reconnection fee shall be paid before service is restored. Reconnection fees will not be charged for any situation or circumstance in which the Customers water supply is disconnected by the Company for its convenience.			
11.5    The Company reserves the right at any time, upon notice, to shut off the water for maintenance, expansion or change of customer location, ownership and, in emergencies, may do so without notice. The Company shall at all times use reasonable diligence and care to prevent interruption of said water service.			
11.6    Except in the case of an emergency, no one, except an authorized Company representative, is allowed to turn-on or turn-off the water on the Company's side of the service connection.			
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<p><b>12.            EXTENSION OF WATER MAINS</b></p> <p>12.1    The extension of system water mains for the purpose of providing new service shall be done on a time and material basis.</p> <p><b>13.            MISCELLANEOUS</b></p> <p>13.1    No Customer shall permit any person from another premises to take water from his or her water service at any time.</p> <p>13.2    No person acting either on his or her own behalf or an agent of any person, firm, corporation or municipality, not authorized by the Company, shall take any water from any fire hydrant on the Company's system except in the case of an emergency or unless authorized by the Company.</p> <p>13.3    No person shall place upon or about any hydrant, gate, box, meter, meter box or other property of the Company, any building material or other substance so as to prevent free access at all times to the same.</p> <p>13.4    Service will be maintained to domestic Customers on a preferential basis. Delivery of water under all schedules may be restricted, interrupted or curtailed at the discretion of the Company in case of shortage or threatened shortage of water or as requested by outside Agencies.</p> <p>13.5    No rate contract or application is assignable from one user to another, except upon agreement of all parties concerned and a reconnect fee paid in full.</p>			
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- 13.6 The representative of the Company shall be given access to the premises of the Customer at all reasonable hours for obtaining meter readings, for turning on or shutting off the flow of water, for inspecting, removing, repairing or protecting from abuse or fraud any of the property of the Company installed on the premises. Access shall be granted at all times for emergency purposes.
- 13.7 No one, except an authorized agent of the Company, shall tamper with, interfere with, make repairs, connections or replacements of or to any of the Company's property including performing a disconnection and/or reconnection.
- 13.8 Whenever an applicant desires service of a character for which there is no available service classification, a contract may be executed in lieu of a tariff. Any such contract is subject to the approval of the Idaho Public Utilities Commission.
- 13.9 The Customer is held responsible for any violation of these Rules and Regulations even though the breach is committed by someone employed either directly, or indirectly, by the customer.
- 13.10 Copies of the Company's rates and rules summary of regulations will be available at utility's office, will be provided to customers upon commencement of service, and, will be provided to customers annually in accordance with Utility Customer Relations Rules (UCRR) and Utility Customer Information Rules (UCIR).

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<div style="padding-left: 100px;"> 13.11 Where a Homeowner's Association is put in place to govern the operations of a multiple number of units and the Homeowner's Associations choose to collect dues to pay for utilities, the Utility Company may submit one billing to the Association which shall include customer charges equivalent to the number of units within the Association and commodity charge equivalent to the number of units within the association plus any commodity charge that may be assessed to cover common area water usages. </div>	
<div style="display: flex; justify-content: space-between;"> <span>IPUC No.30342</span> <span>Effective</span> <span>July 2, 2007</span> </div>	

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